



QUALITY POLICY

SIRIM STS strives to be the best provider for standardisation, training and consultancy services to the industry, government and society.

We are committed to:

- Deliver quality services at a competitive price and within the specified time frame
- Delight customers by meeting or exceeding their needs and expectations
- Comply with the applicable statutory and regulatory requirements, and national, regional and international standards
- Enhance performance and continually improve the effectiveness of quality management systems

This Quality Policy shall be communicated to employees and made available to relevant interested parties upon request.

RAJA YAHYA BIN RAJA ARIFFIN

Chief Executive Officer

6 November 2020