INTRODUCTION AND APPLICATION OF THE NEW 7 QC TOOLS (QI02)

DURATION: 2 DAYS

PROGRAMME OVERVIEW

The New 7 QC Tools introduce the latest advances in tools for Quality Management, techniques that promote a new, more creative and effective approach to quality management. Nowadays, more company are adapting to the new 7 QC Tools as they commonly been used by the management to provide more effect planning management, goal setting and problem solving method.

LEARNING OBJECTIVES

The program is conducted by combining theory, group discussions, case studies, and group presentations.

COURSE CONTENTS

Differences between New 7 QC Tools and 7 QC Tools

- The definition of quality
- Using 7 New QC Tools in Problem Solving
- Mastering Tools (Objective, Usage, How to Construct & Interpretation)
- Tool 1 — Affinity Diagrams
- Tool 2 — Relations Diagrams
- Tool 3 — Tree Diagrams
- Tool 4 — Matrix Diagrams
- Tool 5 — Prioritization Matrix
- Tool 6 — Arrow Diagrams
- Tool 7 — Process Decision Program Charts

WHO SHOULD ATTEND?

This course is suitable for all levels of individuals in an organization, regardless of rank and position.